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What is most important to Sports Attack is that your machine meets your expectations and represents our high standards of quality and performance. No matter the circumstances, if this is not the case, we encourage you to call our customer service department at 800.717.4251.

Warranty:

Residential & Institutional

WARRANTY STATEMENT

We stand behind the material and workmanship of our machines as well as all wear components (i.e., throwing wheels, controllers, and motors) for a period of two (2) years from the date of original purchase based on the serial number and date codes on the unit.

Commercial

We stand behind the material and workmanship of our machines as well as all wear components (i.e., throwing wheels, controllers, and motors) for a period of one (1) year from the date of original purchase based on the serial number and date codes on the unit.

Requirements of the Warranty

- Warranty wear components such as motors, controllers and wheels may now require a picture or live video when submitting your request.
- The serial number that represents the date of original shipment must be legible on the Product, it cannot be removed or altered in any way.
- All date codes on unit components must be legible, not removed or altered in any way.
- If warranty components have previously been provided by Sports Attack for the unit, video evidence of their use on the machine must be provided when submitting your request.

Not Included in this Warranty:

- Normal wear and tear;
- Cosmetic damage (i.e., minor scratches, surface deformations, or discolorations) including natural fading of colors;
- Damage caused by misuse, abuse, accident or negligence including prolonged exposure to inclement weather;
- Damage caused by fire, flood or any other Act of God;
- Unauthorized modification or alteration of a machine including the use of non-authorized, after market components; and
- Any damage or failure arising after the warranty period.

The Warranty Process

If you encounter any issues during the warranty period, Sports Attack will quickly get your machine back in working order. To submit a warranty request, you must call our customer service department at 800.717.4251. If the warranty repair involves a replacement part, we will make sure you get both the part and easy instructions for replacement at no cost to you.

Returns

Sports Attack manufactures the highest quality sports training equipment in the world. If for any reason you are not satisfied, a machine can be returned within 30 days of receipt, for any reason, for a full refund less a 15% restocking fee. Cost of shipping the unit back to Sports Attack will also be the responsibility of the purchaser. Please note that the refund amount may be reduced by any non-cosmetic damage to the machine.

Please call customer service department at 800.717.4251 for returns.

SHIPPING DAMAGE CLAIMS PROCEDURE

NOTE: For your protection, please note that equipment in this shipment was carefully inspected and packaged by skilled personnel before leaving the factory.

Upon acceptance of this shipment, the transportation company assumes full responsibility for its safe delivery.

IF SHIPMENT ARRIVES DAMAGED

- 1. VISIBLE LOSS OR DAMAGE: Be certain that any visible loss or damage is noted on the freight bill or express receipt, and that the note of loss or damage is signed by the delivery person.
- 2. FILE CLAIM FOR DAMAGE IMMEDIATELY: Regardless of the extent of the damage.

(cont. on page 3)

To register the Warranty, please go to our website: sportsattack.com/warranty

For repairs and service after the Warranty period, please call:

Customer Service Dept. Ph 800.717.4251 Fx 775.345.2883

RETURNS

To return an item, please contact our Customer Service Department at 800.717.4251.

A 15% restocking fee will be charged for any items accepted for return. It is the customer's responsibility to handle the repacking and shipment (as well as all associated fees) back to Sports Attack.

No returns will be accepted after 30 days of receiving this product.



3. CONCEALED LOSS OR DAMAGE: If damage is unnoticed until the merchandise is unpacked, notify the transportation company or carrier immediately, and file "CONCEALED DAMAGE" claim with them. This must be done within fifteen (15) days from the date the delivery was made to you. Be sure to retain the container for inspection.

Sports Attack, LLC. cannot assume liability for damage or loss incurred in transit. We will, however, at your request, supply you with the necessary documents to support your claim.

IMPORTANT SAFETY INSTRUCTIONS

ELECTRICAL REQUIREMENTS

Use a standard 115 volt, 20 amp single phase 3-wire grounded power source.

EXTENSION CORD USE

Up to 50 feet from power source, use a minimum #14/3 grounded 3-wire. 50 to 100 feet from power source, use a minimum #12/3 grounded 3-wire.

Over 100 feet from power source, consult a licensed electrician for required power cord size.

GENERATOR USE

DO NOT use the ELITE e-Hack with any generator. Generator use can cause damage and system failure.

SAFETY INSTRUCTIONS

If you turn off your ELITE e-Hack Attack or if it gets unplugged, **WAIT 20 SECONDS BEFORE POWERING UP YOUR ELITE E-HACK ATTACK.**

Failure to do so can lead to garbled/unreadable screen displays.

USE & OPERATION

Turning Power On

Turn the on/off switch located on the left side of machine to "on". (See Figure 1) The software will load, this takes about 10-15 seconds. After software has loaded the Welcome Page will appear. Be sure machine is on level surface and at proper distance from Home plate. Center machine with home plate.

Welcome Page

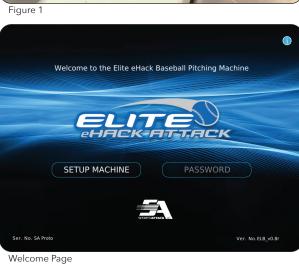
Set Up Machine Button

Press button to align the Elite prior to pitching to a batter.

Set Password

(Optional) Select to enter password if a password has been created.





WARNING PERSONAL INJURY HAZARD

Carefully read all instructions in this manual, and all labels and warnings on ELITE e-Hack Attack before using this machine.

Use machine only under adult supervision. Failure to operate ELITE e-Hack Attack as described in this manual can result in severe personal injury or death.

ELECTRICAL SHOCK HAZARD

The ELITE e-Hack Attack must be connected to a properly grounded electrical receptacle. Do not operate on wet ground.

CAUTION PERSONAL INJURY HAZARD

Keep hands away from throwing wheels anytime the machine is connected to a power source.

Carefully check the ELITE e-Hack Attack for completeness and condition before connecting to electrical power.

EQUIPMENT ELECTRICAL DAMAGE

Keep hands away from throwing wheels anytime the machine is connected to a power source.

ELITE E-HACK ATTACK™ BASEBALL MACHINE Sports Attack, LLC. | 800.717.4251 | www.sportsattack.com

Password Management

If you elect to enter password, you can customize here.

To set password

fill in last name, city and state of birth. The password must consist of 4 digits only - no letters or special characters. Repeat 4 digit code to verify. Press SET when complete or CANCEL to quit.

To change password

Enter current password in the CHANGE PASSWORD box or enter the LAST NAME with CITY and STATE of birth that was

Password Management	()
Administrator Last Name: Last Name	
Security Questions: City of Birth State of Birth	
Set Password: Enter 4 Digits: Verify: Enter Current Password: Enter Current Password: Enter New Password: Verify: No password is currently set	
K	STOP

Machine Alignment

-30

VERTICAL ADJUSTMENT

Password Management Page

TEST PITCH

When **READY TO PITCH** light is green, throw at least two tes bitches to center pitch in strike zone WITH NO BATTER IN BOX

previously entered when the password was set in the CHANGE PASSWORD box, enter a new password and verify. Touch SET to finish.

To remove password protection

Enter the current password in the CHANGE PASSWORD box or enter the LAST NAME with CITY and STATE of birth that was previously entered when the password was set. Touch SET to complete (with empty new password boxes).

Machine Alignment

Align machine to middle of strike zone. Throw test pitches (a minimum of 2) to ensure machine is centered.

Vertical Adjustment

If vertical adjustment of more than 50% of travel in either direction is needed for centering pitch, physically reposition machine and **center again.**

Horizontal Adjustment

Horizontal adjustment is made by simply physically moving machine left or right.

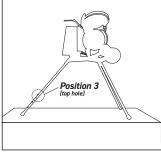
Test Pitch

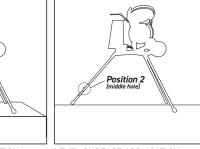
When "Ready to pitch" light is green throw at least 2 test pitches to center pitch in strike zone WITH NO BATTER IN BOX. Select "Ready" once alignment process is complete.

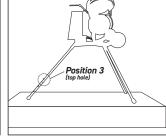
Machine Alignment Page

Adjustable Leg Positions

There are three (3) leg positions on the rear leg of the Elite. See below.







READY

STOP

PITCHING MOUND APPLICATION (back leg is positioned directly on pitching rubber)

LEVEL SURFACE APPLICATION (machine and home plate are at same level)

ELEVATED PLATFORM APPLICATION (for more realistic ball release)

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ELECTRICAL SHOCK HAZARD

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CAUTION PERSONAL INJURY HAZARD

Keep hands away from throwing wheels anytime the machine is connected to a power source.

Carefully check the ELITE e-Hack Attack for completeness and condition before connecting to electrical power.

EQUIPMENT ELECTRICAL DAMAGE

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ELITE E-HACK ATTACK™ BASEBALL MACHINE Sports Attack, LLC. | 800.717.4251 | www.sportsattack.com

Main Menu

Standard Pitches

Select for a list of preprogrammed standard pitches. A Standard Pitch may be modified, named and saved for future use as a Favorite Pitch or in a Favorite Sequence.

Manual Pitches

Select to create custom pitches that may be named and saved for future use as a Favorite Pitch or in a Favorite Sequence.

Favorite Pitches

Select for the list of saved

Pitches. Pitches may be saved, activated, modified or deleted from this page.

Favorite Sequences

Select for a list of saved sequences. A saved Sequence may be named, deleted or selected for activation from this page.

Settings

Select to add a password or adjust machine settings.

Utilities

Select for password management, machine diagnostics or software update.

Standard Pitches

Selecting one of the listed Standard Pitches will load the pitch at that default speed.

Choose from Fastball, Change-up, Heater, Curve Ball RH and LH, and Sider RH and LH.

Selecting FASTBALL will add CHANGE UP and HEATER buttons to the selection of pitches available.

Increase or decrease the pitch speed by using the UP or DOWN arrows on the SPEED display.

It is required to have a pitch

running to use any of the following buttons; ADD TO SEQUENCE, MOD SAVE TO FAVORITES.

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Transferring to any of these pages with a running pitch will allow you to current pitch.

		Õ
STANDARD PITCHES	FAVORITE PITCHES	SETTINGS
MANUAL PITCHES	FAVORITE SEQUENCES	UTILITIES
<	A	6

Standard Pitches

READY TO PITCH

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MPH

CHANGE PITCH SPEED

MODIFY PITCH

CURENT PITCH: Fastball

Split Finger

Fastball

Change-up

ADD TO SEQUENCE

Standard Pitches Page

SHOCK HAZARD The ELITE e-Hack Attack must be connected to a properly grounded electrical receptacle. Do not operate on wet ground.

CAUTION PERSONAL **INJURY HAZARD**

WARNING

PERSONAL

INJURY HAZARD

Carefully read all instructions in

this manual, and all labels and

Use machine only under adult

supervision. Failure to operate

ELITE e-Hack Attack as described

in this manual can result in severe

ELECTRICAL

before using this machine.

personal injury or death.

warnings on ELITE e-Hack Attack

Keep hands away from throwing wheels anytime the machine is connected to a power source.

Carefully check the ELITE e-Hack Attack for completeness and condition before connecting to electrical power.

EQUIPMENT ELECTRICAL DAMAGE

Keep hands away from throwing wheels anytime the machine is connected to a power source.



DIFY PITCH,	
o SAVE your	

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STO

Curve Ball-Right

Curve Ball-Left

Slider-Right

Slider-Left

SAVE TO FAVORITES

Manual Pitches

Use the Motor Controls along with the Horizontal and Vertical Adjusters to create a custom pitch.

Save to Favorites

This will save the pitch to **FAVORITE PITCHES.** The pitch will then be named there.

Add to Sequence

This will save the pitch to Sequence where it will be named. ADD TO SEQUENCE transfers the pitch to FAVORITE SEQUENCE page where a sequence name is selected for the pitch.

Favorite Pitches

You can edit FAVORITE PITCH names before saving. Touch the text input box to access the virtual keyboard, press ENTER when complete.

Save Pitch

Select an unused location (EMPTY PITCH) or a previously named location that the new pitch will replace.

Run a Saved Pitch

Simply touch the pitch name.

Modify or Delete Saved Pitch

First select the action desired. Next, touch the NAME of the pitch to be modified or deleted.

Favorite Sequences

When you arrive at Favorite Sequences with an unsaved pitch you can:

Save Pitch in New Sequence

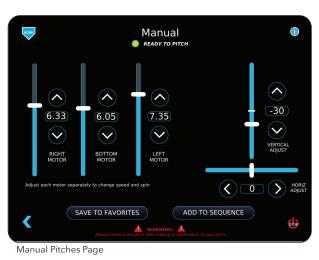
Select EMPTY SEQUENCE button. Touch the text input box to access the virtual keyboard. Name the new sequence. Press ENTER on the keyboard when complete. This will transport the pitch in the ACTIVE SEQUENCE page for the new SEQUENCE.

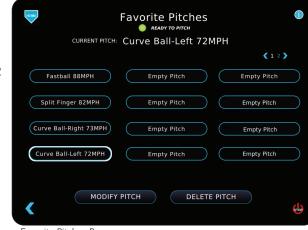
Save Pitch in Existing Sequence

Select a NAMED SEQUENCE button. This will transport the pitch in the ACTIVE SEQUENCE page for the existing SEQUENCE.

Run a Saved Sequence

Touch a SEQUENCE name to be taken to the list of pitches for that SEQUENCE (Active Sequence page).





Favorite Pitches Page

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ELECTRICAL SHOCK HAZARD

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CAUTION PERSONAL **INJURY HAZARD**

Keep hands away from throwing wheels anytime the machine is connected to a power source.

Carefully check the ELITE e-Hack Attack for completeness and condition before connecting to electrical power.

EQUIPMENT ELECTRICAL DAMAGE

Keep hands away from throwing wheels anytime the machine is connected to a power source.

() Favorite Sequences Select sequence to activate **{ 1** 2 **}** Enter sequenence name Empty Sequence DELETE SEQUENCE

Favorite Sequences Page

Save Pitch in Existing Sequence

Select a NAMED SEQUENCE button. This will transport the pitch in the ACTIVE SEQUENCE page for the existing SEQUENCE.

Delete a Saved Sequence

Select DELETE. Touch the NAME of the sequence to be deleted. Touch the DELETE button again to cancel.

Active Sequences

When you arrive at Active Sequences to save a pitch you can:

Edit Pitch Name Before Saving

Touch the text input box to access the virtual keyboard. Press ENTER when complete.

Save Pitch

Select an unused location (EMPTY PITCH) or a previously names location that the new pitch will REPLACE. Or, select the INSERT button. Next, touch a PITCH NAME button to INSERT the new pitch ABOVE it. Once the PITCH NAME is saved, the SEQUENCE NAME previously selected will be deleted.

Modify Pitch

Use the motor controls along with the Horizontal and Vertical Adjusters to customize a pitch.

Save Pitch

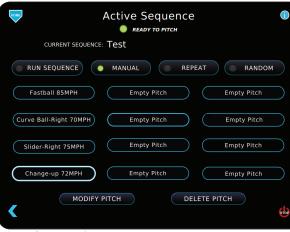
This wiill save a newly modified pitch under the same name and in the same location that it was previously saved. This will replace the previous version.

Save to Favorites

This will save the pitch to FAVORITE PITCHES page with the option to rename.

Add to Sequence

This will save the pitch to Sequence with the option to rename. ADD TO SEQUENCE transfers the pitch to FAVORITE SEQUENCE page where a sequence name is selected for the pitch.



Active Sequences Page

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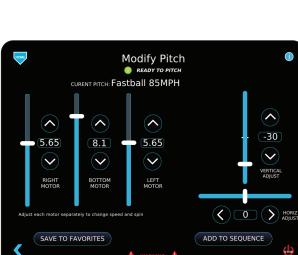
CAUTION PERSONAL INJURY HAZARD

Keep hands away from throwing wheels anytime the machine is connected to a power source.

Carefully check the ELITE e-Hack Attack for completeness and condition before connecting to electrical power.

EQUIPMENT ELECTRICAL DAMAGE

Keep hands away from throwing wheels anytime the machine is connected to a power source.



Modify Pitch Page

Settings

Select between the two options in each box. Tap the SET button to save the seletions and enable them.

Default Pitch Setting

Select between ADULT (standard setting) or YOUTH (limited speed setting).

Speed

Toggles between two units of measurement - miles per hour (MPH) and kilometers per hour (KPH).

System Suspend

When enabled, the motors will shut down and the ELITE will return to the WELCOME screen after a preselected time interval of inactivity.

System Suspend Timeout

Set between 1 minute and 999 minutes, the ELITE will not require a password if a password has not been created. Machine Setup will need to be repeated.

Buzzer

The Buzzer gives an audible signal for the READY TO PITCH green light.

Buzzer Volume

Adjust the Buzzer volume with the slider control.

Language

Change the ELITE application language.

Utilities

Diagnostics

Select for troubleshooting motors.

Error Codes

Select for a list of error codes with troubleshooting answers.

Password Management

Select to set, change or remove machine password.

Software Update

Select to update ELITE software (ethernet connection required).



Settings

Settings

Default Pitch Setting

System Suspend Time

System Suspend Time

Settings Page

Speed

SETUP PASSWORD

15 minutes

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Buzzei

SET

WARNING PERSONAL INJURY HAZARD

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STOP

KPH

OFF

CANCEL

MORE SETTINGS

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English Language

CANCEL

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Error Codes

Diagnostic[0] = "Motor stalled. Most often this indicates travel. If you cannot get the actuator to position for certain pitches you may need to readjust the level of the pitching machine and perform a new setup. If the warning occurs when the actuator is not near the end of travel check external motor cables for proper connections and look for mechanical barriers to actuator travel. Try running from diagnostic page to see how actuator vertical and horizontal position responds to

HOME	Error Codes 🔹 🕕
that th FM3:IHE	(Pitching Motor #3 - Illegal hall effect state. Inspect the wiring harness connections and cable between the nonlosure and the motor to see if there is a tose connection or pipelined wire. If all connections check OK you potentially have a bad motor or drive - call Sports Attack.
1 of 1	



commands. If problem persists call Sports Attack";

Diagnostic[2] = "Bus overvoltage. If fault occurs in conjunction with WDA:BOL warning, refer to the WDA:BOL message. The bus voltage can be monitored as seen by each of the 4 drives on the Diagnostic page. It should not exceed 78V. Try restarting machine. If problem persists call Sports Attack.

Diagnostic[3] = "Bus undervoltage. The bus voltage can be monitored as seen by each of the 4 drives on the Diagnostic page. It should not be less than 68V.Check the power cord and the wall outlet and confirm correct size and gauge cord is used and restart machine. If problem persists, call Sports Attack.";

Diagnostic[4] = "Short circuit. Inspect cable harnesses from enclosure to vertical and horizontal actuator motors for pinch points and abrasions. If no problems found, then call Sports Attack.";

Diagnostic[13] = "Brake overload. Excessive deceleration from high to low pitch speed has overloaded the current capacity of the braking resistor. Normal operation will resume after the resistor cools down.";

Diagnostic[16] = "Actuator unable to achieve target position in the allotted period of time. The individual actuators can be tested from the diagnostic page. If problem persists call Sports Attack";

Diagnostic[20] = "Phase to phase motor short. Inspect motor wiring harness for damage. If no problems found call Sports Attack.";

Diagnostic[21] = "Drive overheat. Check control enclosure temperature by touch. If hot to the touch, allow it to cool and try to run again. If problem persists, call Sports Attack";

Diagnostic[22] = "Bus overvoltage. If fault occurs in conjunction with WDA:BOL warning, refer to the WDA:BOL message. The bus voltage can be monitored as seen by each of the 4 drives on the Diagnostic page. It should not exceed 78V.Try restarting machine. If problem persists call Sports Attack.";

Diagnostic[23] = "Bus undervoltage. The bus voltage can be monitored as seen by each of the 4 drives on the Diagnostic page. It should not be less than 68V. Check the power cord and the wall outlet and confirm correct size and gauge cord is used and restart machine. If problem persists, call Sports Attack.";

Diagnostic[24] = "Motor overload. The motor has exceeded rated load current for an extended period of time. With power off, spin each of the pitching wheels by hand and compare the ease with which they spin. Inspect the motor/wheel in guestion to see if anything is tangled up the shaft or rubbing against the wheel. If no problem found call Sports Attack.";

WARNING PERSONAL **INJURY HAZARD**

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ELECTRICAL SHOCK HAZARD

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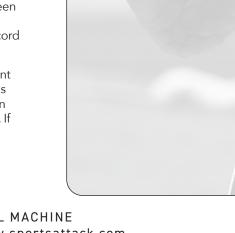
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EQUIPMENT ELECTRICAL DAMAGE

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Diagnostic[25] = "Drive enabled at power up. Try restarting machine. If problem persists, call Sports Attack";

Diagnostic[26] = "Illegal hall effect state. Inspect the wiring harness connections and cable between the enclosure and the motor to see if there is a loose connection or pinched wire. If no problems found, call Sports Attack.";

Diagnostic[27] = " Communication timeout. Try restarting machine, if problem persists call Sports Attack.";

Diagnostic[36] = "Motor overheat warning. The motor is running hot. If it continues to run at this temperature or higher for an extended period of time an overheat fault will be generated and system will shut down.";

Diagnostic[37] = "Motor overheat failure. The motor has exceeded its rated temperature for an extended period of time. Try turning off machine and letting the motor cool down. With power off, inspect pitching wheel to assure free and easy movement. You can monitor the motor temperature the diagnostic page while running it in a manual mode of operation.;

Diagnostic[38] = "Motor unable to achieve command speed in the allotted period of time. The Diagnostic page allows you to run the motors individually or all together in manual mode while setting the command RPM and monitoring the actual RPM feedback Inspect the motor/ wheel in question to see if anything is tangled up the shaft or rubbing against the wheel and check cables. If no problem found call Sports Attack.";

Diagnostic[39] = "Ball pitch limit switch is jammed. Check to make sure that balls aren't jammed in the pitching machine. If all clear, inspect limit switch for damage. It should click off and on when applying and releasing light pressure.";

Diagnostic[40] = "Network status: none. The host is not connected to any network.";

Diagnostic[41] = "Network status: portal. The host is behind a captive portal and cannot reach full Internet.";

Diagnostic[42] = "Network status: limited. The host is connected to a network, but it has no access to the Internet. It may be that the host is experiencing too much activity at this time. Try again later.";

Diagnostic[43] = "Network status: unknown. The connectivity status cannot be found out.";

Diagnostic[44] = "Exceeded Setup Pitch time. This is an indication that the time allotted for setup was exceeded without detection of a ball pitch. If 2 balls were pitched in this time it would indicate that the ball pitch limit switch is not working. If this is the case, setup the motors on the diagnostics page and feed some balls into the machine. Look for the pitch count to increment for each ball fed. If it doesn't, check the limit switch for adjustment and check connections";

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EQUIPMENT ELECTRICAL DAMAGE

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CARE, CLEANING & MAINTENANCE

THROWING WHEEL MOTORS

Motors are sealed and require no lubrication.

Check bolts for tightness once a season. Tighten bolts securely, but do not over-tighten.

CLEANING THE THROWING WHEELS

The throwing wheels must be kept clean to maintain accuracy. Clean the wheels periodically to control the build-up of grass and dirt.

- 1. Turn the on/off switch "OFF" and allow the wheels to come to a complete stop. Unplug Junior Hack Attack from electric power.
- 2. Dampen a rag with soap and water. Turn the throwing wheel by hand and scrub the wheel until the build-up is removed. For very heavy build-up, a synthetic scouring pad, such as a Scotch-Brite[®] scouring pad, may be used sparingly. Acetone may be required to help loosen the build-up of dirt or ball residue.

EXAMINE THE MACHINE

Examine e-Hack Attack for condition and completeness before every use:

- 1. For batting practice, be sure the horizontal swivel lock is secured.
- 2. Throwing wheels must be tight on the motor shafts. Check that the keyway retaining bolts are tight.
- 3. Wheel guard and ball chute must be securely fastened to the throwing head.

Check Motor Brush wear:

Each motor has a set of 2 motor brushes. When the brushes approach 1/4 inch in length it is time to replace the brushes.

SHUTTING DOWN

TURNING ELITE e-HACK ATTACK "OFF"

- 1. Turn the on/off switch "OFF".
- 2. Unplug ELITE e-Hack Attack from the power source.

PUTTING ELITE e-HACK ATTACK AWAY (Team lift - requires 2 persons)

- 1. Be absolutely sure that the throwing wheels have completely stopped turning.
- 2. Using the rear leg as a handle, tip ELITE e-Hack Attack up and over onto the wheel guard.
- 3. Remove (unsocket) both front legs and store by inserting in the travel storage sockets.
- 4. See Figure 8 at right: Again, using the rear leg as a handle, tip ELITE e-Hack Attack back until machine can be comfortably rolled on the travel wheels. ELITE e-Hack Attack can now be rolled and maneuvered off of the field.
- 5. To prevent damage in transport, rest the throwing head on the wheel guard and yoke; motors should be down, and the control panel pointing up.

CAUTION PERSONAL INJURY HAZARD

Never attempt to clean the throwing wheels while they are turning. Rags or implements caught in spinning wheels can cause serious injury.

Unplug the machine before cleaning the wheels or performing any service.

CHEMICAL HAZARD

Methyl Ethyl Ketone (M.E.K) Read and follow the directions and safety instructions on the M.E.K container.

FIRE HAZARD

Methyl Ethyl Ketone (M.E.K) M.E.K. is flammable. Do not use M.E.K. around a fire or flame. Do not use M.E.K. near a running generator or other source of ignition.



Ball Use With Sports Attack Pitching Machines

Dimpled Pitching Machine Balls:

Sports Attack's dimpled pitching machine balls are designed to deliver a consistent pitch and out last any other type of ball. These balls have a realistic feel off the bat. They are soft enough not to dent aluminum bats and greatly reduce the chances of any build-up on throwing wheels. Sports Attack has a full line of pitching machine balls to cover every need for indoor or outdoor use.

Leather Pitching Machine Balls with Low-Profile (Kevlar) Seams:

Sports Attack's leather pitching machine balls with low-profile seams will hit like a real ball but will wear well with machine use due to the low profile, Kevlar-reinforced seams. These long-lasting leather balls are designed specifically for pitching machine (wheel) use only and for those wanting that more realistic look and feel of a baseball. Sports Attack has a full line of pitching machine balls to cover every need for indoor or outdoor use.

Regulation <u>"Real Leather</u>" Balls:

Hitters, especially at upper levels, prefer to hit regulation "real leather" balls. The use of these real leather balls will have little or no material transfer and rarely require wheel cleaning.

DO NOT USE SYNTHETIC LEATHER BALLS

Synthetic leather balls should <u>not</u> be used in pitching machines. They will leave a buildup on the throwing surfaces affecting pitching machine accuracy. If your throwing wheels have this buildup, please reference the machine manual for cleaning instructions and clean wheels prior to further use. Call Sports Attack for more information 775-345-2882.

Ball Consistency:

For the highest level of accuracy, balls used in your pitching machine should be of the same type, wear and manufacturer. <u>A pitching machine will only be as consistent as the balls being used</u>:

- Never mix worn "old" balls with new balls
- Do not mix different brands of balls
- Do not mix different types of balls
- When using a seamed ball, feed the ball into the machine with the seams in the same general position each time
- Wet or damp balls tend to slip on the throwing surfaces. Towel dry any ball that has moisture on it before using in a pitching machine.
- Extreme cold can cause balls to become harder than normal. This could cause the balls to pitch slower and / or inconsistently.
- Use dimpled pitching machine balls or regulation leather balls only. Do not use Synthetic Leather balls.